# **TeleEye MX Series**

## **HD Network Camera**

MX810-HD / MX820-HD

MX833-HD / MX873-HD / MX763-HD



**Installation Guide** 



#### Notice:

Signal Communications Limited reserves the right to make improvements to the product described in this manual at any time and without notice.

This manual is copyrighted. All rights are reserved. This manual should not be copied, reproduced or translated in whole or part without prior consent from Signal Communications Limited.

TeleEye is a trademark of Signal Communications Limited and is registered in China, European Communities, Hong Kong, US and other countries.

All other trademarks are the property of their respective owners.

Copyright (c) 2011 Signal Communications Limited (A member of TeleEye Group). All rights reserved.

Version 0.13

#### Limits of Liability and Disclaimer of Warranty

Signal Communications Limited has taken care in preparation of this manual, but makes no expressed or implied warranty of any kind and assumes no responsibility for errors or omissions. No liability is assumed for incidental or consequential damages in connection with or arising out of the use of the information or accessories contained herein.

Features and specifications are subject to change without prior notice.

## Contents

1.	Package	e Contents	6
	1.1.	MX810-HD	6
	1.2.	MX820-HD / MX823-HD	7
	1.3.	MX833-HD	8
	1.4.	MX873-HD	9
	1.5.	MX763-HD	10
2.	Hardwa	are Installation	11
	2.1.	MX810-HD	
	2.1	1.1. Features	11
	2.1	1.2. Installation	11
	2.2.	MX820-HD / MX823-HD	14
	2.2	2.1. Features	14
	2.2	2.2. Installation	14
	2.3.	MX833-HD	19
	2.3	3.1. Features	19
	2.3	3.2. Installation	19
	2.4.	MX873-HD	22
	2.4	4.1. Features	22
	2.4	4.2. Installation	22
	2.5.	MX763-HD	25
	2.5	5.1. Features	25
0	2.5	5.2. Installation	
3.	Softwar	re Installation	
	3.1.	PC Requirements	27
	3.2.	sureSIGHT Installation	27
4.	Network Configuration		
	4.1.	Connect Camera to the Network	
	4.2. Change the IP address		
5.	Video Monitoring		
	5.1. sureSIGHT		
	5.2.	Web Browser	36
6.	Append	lix	
	6.1.	Functional Features	

6.2.	Spe	cifications	40
6.3.	Din	nension	42
	6.3.1.	MX810-HD	42
	6.3.2.	MX820-HD	42
	6.3.3.	MX823-HD	42
	6.3.4.	MX833-HD	43
	6.3.5.	MX873-HD	43
	6.3.6.	MX763-HD	43

## Introduction

TeleEye MX Series is a complete portfolio of professional and practical HD network camera utilizing our proprietary HD SMAC-M compression technology. The MX series offers the balanced combination of high-quality video, mobility, scalability and cost effectiveness. By using TeleEye MX, users can build an integrated, scalable, wired or wireless IP & mobile video surveillance solution over existing network infrastructure. With the support of TeleEye versatile back-end applications, users can gain extra control over their TeleEye business management beyond security.

## **Safety Cautions**

- Do not install the camera in extreme temperature conditions. Use the camera under conditions where temperatures are within +0C ~ +40C: (32F ~ 104F)
- Do not install the camera under unstable lighting conditions. Severe lighting change or flicker can cause the camera to work improperly.
- Do not install or use the camera in an environment where humidity is high. This can result in poor-quality image.
- Do not disassemble the camera. There are no user serviceable parts inside it. Opening or removing the camera's cover may expose you to dangerous voltage or other hazards. Refer all servicing to qualified personnel only.
- Do not touch the imaging surface of sensor. Use a soft cloth with alcohol to clean the surface if it is touched accidentally.
- The camera may be damaged by electrical and physical shock. Use regulated 12V DC, 1.25A power supply. Do not throw or drop it onto the floor.
- The camera can be used outdoor. But if it is used outdoor, it is required to avoid direct light from the sun. Do not use it under water.

## 1. Package Contents

After removing the package, make sure you have the following items:

## 1.1. MX810-HD

MX810-HD	Hiah	Definition	Fixed	Dome
	ringri	Deminion	I IACU	Donic

Package Contents	Description	Package Contents	Description
TeleEye	MX810-HD network camera		Warranty Card
<image/> <image/> <image/> <section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Registration Code Sheet	TeleEye MX Series HD Netrons Carriers M022 / M023 / M023 / Installation Guide	Installation Guide
Carbon D Carbon D Car	Software CD		RJ-45 Ethernet Adapter
	Label		Wall Mount Screws and plastic wall plugs
1	Hexagon Wrench		Power Jack Converter

## 1.2. MX820-HD / MX823-HD

MX820-HD Outdoor & Vandal Resistant Fixed Dome

Package Contents	Description	Package Contents	Description
TeleEye	MX820-HD network camera		Warranty Card
<image/> <image/> <image/> <section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Registration Code Sheet	TeleEye MX Series H0 Retord Camera M022 / M035 MX Installation Guide	Installation Guide
Electron Backer 0 Film Film Film Film Film Film Film Film	Software CD		RJ-45 Ethernet Adapter
	Label		Wall Mount Screws and plastic wall plugs
<b>r</b>	Hexagon Wrench		Power Jack Converter
	Ferrite Core (MX820 only)		

## 1.3. MX833-HD

MX833-HD IR Vandal Resistant HD CCTV Camera

Package Contents	Description	Package Contents	Description
Tanta HD	MX833-HD network camera		Warranty Card
<image/> <image/> <image/> <section-header><section-header><section-header><section-header><section-header><section-header><text><text><text><text></text></text></text></text></section-header></section-header></section-header></section-header></section-header></section-header>	Registration Code Sheet	TelefEye MX Series ND Retwork Camera MX823 / MX833 / MX833 INXXX Installation Guide Telefye	Installation Guide
Tricky a schere of Tricky T	Software CD		RJ-45 Ethernet Adapter
	Screw driver, wall mount screws and plastic wall plugs		

## 1.4. MX873-HD

#### MX873-HD IR Vari-focal HD CCTV Camera

Package Contents	Description	Package Contents	Description
	MX873-HD network camera		Warranty Card
<image/>	Registration Code Sheet	ToldEye MX Series H0 Network Camera MX223 MX843 INSEC Installation Guide	Installation Guide
Press, pp For All and For All	Software CD		RJ-45 Ethernet Adapter
-	Hexagon Wrench		Wall hole label, Wall mount screws and plastic wall plugs
	Screw Driver		

## 1.5. MX763-HD

### MX763-HD Day & Night HD CCTV Camera

Package Contents	Description	Package Contents	Description
	MX763-HD network camera		CS mount CCTV Lens (Optional)
	Power Converter Cable	Partial Partial   Partial Partial	Warranty Card
<image/> <image/> <image/> <image/> <section-header><section-header><section-header><section-header><section-header><section-header><text></text></section-header></section-header></section-header></section-header></section-header></section-header>	Registration Code Sheet	TeleEye MX Series HD Retwork Camera MX22 / MX83 Installation Guide	Installation Guide
Tricky as character Tricky Tri	Software CD		

## 2. Hardware Installation

In this chapter, it will show you how to setup and adjust the MX series cameras.

## 2.1. MX810-HD

#### 2.1.1.Features

#### MX810-HD High Definition Fixed Dome

Weather Proof and Vandal Resistance



- 1/3.2" CMOS sensor
- f=3.6mm or 6mm fixed iris lens
- 720p, 15fps
- Max. Resolution: 1600 x 900p
- IP66 weather proof and Vandal Resistant
- HD SMAC-M multi-stream coder for HD video
- Independent HD video recording stream
- Independent mobile stream for mobile phone viewing
- Optional sureREC HD Video Recording Solution
- Optional sureSIGHT Integrated Video Management Solution

#### 2.1.2.Installation



The positions marked with circles show the holes for mounting screw.



0

0

G

There is an alternate hole for the power cable, Ethernet cable and alarm cable. When this hole is used, the upper hole has to be sealed with the plastic cork.

 These 4 plastic corks should never be removed when waterproof is a critical requirement.

Drill a ¢25mm hole on the ceiling for video and power connector cable to pass through.



Take off the dome cover from the camera. Use specified holes inside the camera base for installation.

With reference to the following figure, connect the power cable with a 12V DC supply, Ethernet cable through the LAN adapter and alarm cable to the camera.



Power cable (DC12V IN)

Ethernet cable

Alarm cable

After mounting the camera on the wall or the ceiling, connect the power cable with a 12VDC supply and connect the Ethernet cable to the LAN adapter as the follows:



Run sureSIGHT or Web browser (Please refer to chapter 5 for more details) to start the live video monitoring in order to tune the camera. Then loose the screws to adjust the camera's direction (pan/tilt).



Tighten the screws to fix the direction of the camera module. Finally, close the camera cover.

## 2.2. MX820-HD / MX823-HD

#### 2.2.1.Features

#### MX820-HD / MX-823-HD Outdoor & Vandal Resistant Fixed Dome

Outdoor and Vandal Resistant



- 1/3.2" CMOS sensor
- f=3.6mm or 6mm fixed iris lens
- 720p, 15fps
- Max. Resolution: 1600 x 900p
- IP66 weather proof and Vandal Resistant
- HD SMAC-M multi-stream coder for HD video
- Independent HD video recording stream
- Independent mobile stream for mobile phone viewing
- Optional sureREC HD Video Recording Solution
- Optional sureSIGHT Integrated Video Management Solution

#### 2.2.2.Installation

#### For MX820,

Step1: At the ceiling, prepare a diameter 25mm hole for the cable and 3 screw holders for the 3 wall mount screws (They are provided in the packing). The position references are shown as following:





Step2: Loosen the 3 star-drive screws. Pass the cable through the hole prepared. Tighten the 3 wall mount screws provided through the 3 camera base holes to the screw holders at the ceiling.

Step3: Adjust the camera until the image is satisfied.





Step4: Tighten back the 3 star-drive screws to the origin position.



*For MX820 with Water-proof Functionality* Step1: Loosen the 1" slotted drive screw with O-ring at the camera body.

Step2: Loosen the 3 star-drive screws. Pass the cable from the bottom hole to the body hole and the water-proof pipe. Tighten the 1" slotted drive screw with O-ring to the bottom hole. Tighten the 3 wall mount screws provided through the 3 camera base holes to the screw holders at the ceiling.



Step3: Adjust the camera until the image is satisfied.



Step4: Tighten back the 3 star-drive screws to the origin position.



#### For MX823,



The positions marked with circles show the holes for mounting screw.



There is an alternate hole for the power cable, Ethernet cable and alarm cable. When this hole is used, the upper hole has to be sealed with the plastic cork.



These 4 plastic corks should never be removed when waterproof is a critical requirement.

Drill a ¢25mm hole on the ceiling for video and power connector cable to pass through.



Take off the dome cover from the camera. Use specified holes inside the camera base for installation.

With reference to the following figure, connect the power cable with a 12V DC supply, Ethernet cable through the LAN adapter and alarm cable to the camera.



After mounting the camera on the wall or the ceiling, connect the power cable with a 12VDC supply and connect the Ethernet cable to the LAN adapter as the follows:



Run sureSIGHT or Web browser (Please refer to chapter 5 for more details) to start the live video monitoring in order to tune the camera. Then loose the screws to adjust the camera's direction (pan/tilt).



Tighten the screws to fix the direction of the camera module. Finally, close the camera cover.

## 2.3. MX833-HD

#### 2.3.1.Features

#### MX833-HD IR Vandal Resistant HD CCTV Camera

HD CCTV Camera with Focus Assist Function



- 1/3.2" CMOS sensor
- f=2.7 9mm Vari-focal auto-iris IR lens
- 720p, 15fps
- Max. Resolution: 1600 x 900p
- ~15m IR illumination range
- True day & night operation with auto IR-cut filter
- IP66 Weather Proof and Vandal Resistant
- Power over Ethernet IEEE 802.3af
- HD SMAC-M multi-stream coder for HD video
- Independent HD video recording stream
- Independent mobile stream for mobile phone viewing
- Optional sureREC HD Video Recording Solution
- Optional sureSIGHT Integrated Video Management Solution

#### 2.3.2.Installation



The positions marked with circles show the holes for mounting screw.





There is an alternate hole for the power cable, Ethernet cable and alarm cable. When this hole is used, the upper hole has to be sealed with the plastic cork.

These 4 plastic corks should never be removed when waterproof is a critical requirement.

Drill a ¢25mm hole on the ceiling for video and power connector cable to pass through.



.

Take off the dome cover from the camera. Use specified holes inside the camera base for installation.

Finally, with reference to the following figure, connect the power cable with a 12V DC supply, Ethernet cable through the LAN adapter and alarm cable to the camera.



Power cable (DC12V IN)

After mounting the camera on the wall or ceiling, connect the power cable with a 12VDC supply and connect the Ethernet cable to the LAN adapter as the follows:



Run sureSIGHT or Web browser (Please refer to chapter 5 for more details) to start the live video monitoring in order to adjust the camera focus, zoom ratio and view area. Then adjust the direction (pan/tilt/rotation) of the camera.



Adjust the zoom and the focus by sliding the sticks at the side of the lens.



Finally, tighten the screws and close the camera cover.

### 2.4. MX873-HD

#### 2.4.1.Features

#### MX873-HD IR HD CCTV Camera

Ultra-high Resolution Recording in Darkness.



- 1/3.2" CMOS sensor
- f=2.7 9mm, Vari-focal auto-iris lens
- 720p, 15fps
- Max. Resolution: 1600 x 900p
- ~15m IR illumination range
- True day & night operation with auto IR-cut filter
- IP66 weather proof
- HD SMAC-M multi-stream coder for HD video
- Independent HD video recording stream
- Independent mobile stream for mobile phone viewing
- Optional sureREC HD Video Recording Solution
- Optional sureSIGHT Integrated Video Management Solution

#### 2.4.2.Installation

First, mount the camera on the wall or ceiling as the following steps:

- 1. Using the mount holes label, drill four holes on the wall or ceiling.
- 2. Insert the plastic wall plugs into the holes.
- 3. Fix the screws into the plugs with the camera.

After mounting the camera on the wall or ceiling, connect the power cable with a 12V DC supply and connect the Ethernet cable to the LAN adapter as the follows:





Finally, run sureSIGHT or Web browser (Please refer to chapter 5 for more details) to start the live video monitoring in order to adjust the camera focus, zoom ratio and view area.

For adjusting the horizontal and view angle:

- 1. Loosen a bolt to adjust horizontal and vertical angle of the camera
- 2. Use the wrench to tighten a bolt after adjusting the camera



For adjusting the zoom ratio and focus:

- 1. Open the back cover.
- 2. Use the screwdriver to adjust the focus and the zoom ratio.
- 3. Close the back cover after adjusting the camera



## 2.5. MX763-HD

#### 2.5.1.Features

#### MX763-HD Day/Night Box Camera

Day & Night Box Camera

- 1/3" SONY CMOS sensor
- 720p, 25fps
- CS-mount
- True day & night operation with auto IR-cut filter
- Power over Ethernet IEEE 802.3af
- HD SMAC-M multi-stream coder for HD video
- Independent HD video recording stream
- Independent mobile stream for mobile phone viewing
- Optional sureREC HD Video Recording Solution
- Optional sureSIGHT Integrated Video Management Solution

#### 2.5.2.Installation

- Install the CCTV Lens (CS mount) and connect its DC Iris Cable to the back of the camera.
- 2. Mount the camera onto the wall or ceiling.
- 3. Connect the Ethernet Cable to the Ethernet Port of the camera.
- 4. Connect the power cable with a 12VDC supply (if PoE is not available)





Run sureSIGHT or Web browser (Please refer to chapter 5 for more details) to start the live video monitoring in order to tune the camera according to the steps listed as below:

- 1. Use the Zoom Ring to adjust the viewing angle of the camera
- 2. Fine adjust the Focus Ring until a clear and sharp image is obtained.
- 3. Repeat step 1 and 2 until the viewing angle is satisfactory and the image is clear enough.



## 3. Software Installation

In this chapter, it will guide you how to install the sureSIGHT software.

## 3.1. PC Requirements

	sureSIGHT Lite	sureSIGHT Business	sureSIGHT Pro
Processor:	Intel® Core™ 2 Duo Processor	Intel® Core™ 2	Quad Processor
Memory:	mory: 2 GB or above		
Hard Disk:	ard Disk: 2 GB of free space or above		
Drive:	CD-ROM or DVD-ROM		
Display:	1280 x 800 resolution, Direct 3D supported		
Sound:	Sound card is required		
Ethernet	10/100 Mbps or above		
Port:	Serial Port		
OS:	Microsoft Windows X	P SP3, Vista SP1 an 32-bit Edition)	d Windows 7

### 3.2. sureSIGHT Installation

sureSIGHT is an integrated video management platform for IP cameras and Video Recording Servers. Its modular design allows customers to scale up easily and add functional modules to suit specific requirements.

For the sureSIGHT installation, please refer to the following steps:

**<u>Step 1</u>**: Put the installation CD into a CD-ROM, the installer should be run automatically. If not, open the CD-ROM manually and run the "Installer.exe".

Step 2: Click the [Install] button next to "sureSIGHT" in the installation menu.



Step 3: Click the [Next >] button in the welcome window.



**<u>Step 4</u>**: After reading the license agreement, select "I Agree" to confirm, and then click the **[Next >]** button.

🚏 TeleEye sureSIGHT					
License Agreement					
Please take a moment to read the license agreement now. If you accept the terms below, click "I Agree", then "Next". Otherwise click "Cancel".					
LICENSE AGREEMENT FOR TELEWIN RECEPTION SOFTWARE					
IMPORTANT - READ CAREFULLY: This License Agreement is a legal agreement between you (either an individual or a single entity) and Signal Communications Ltd. ("SiCOA!") for our software product with model number sureSIGHT, which includes computer software and may include associated media, printed materials, and "online" or electronic documentation ("SOFTWARE PRODUCT"). By installing, copying, or otherwise using this SOFTWARE PRODUCT, you agree to be bound by the terms of this License Agreement.					
C I Do Not Agree					
	Cancel	< <u>B</u> ack	Next >		

<u>Step 5:</u> [Browse] the installation path for sureSIGHT, [Disk Cost...] is available for user to check the available space for installation, then click the [Next >] button.

[Note] The default path "C:\Program Files\TeleEye\TeleEye sureSIGHT\" is recommended

Select Installation 1	Folder	
The installer will install TeleEye s	ureSIGHT to the following folder.	
To install in this folder, click "Nex	t". To install to a different folder,	enter it below or click "Brows
<u>F</u> older:		
C:\Program Files\TeleEye\Tele	Eye sureSIGHT\	Browse
		<u>D</u> isk Cost

**<u>Step 6:</u>** Click the **[Next >]** button to confirm the installation.

🕼 TeleEye sureSIGHT	🕼 TeleEye sureSIGHT
Confirm Installation	Installing TeleEye sureSIGHT
The installer is ready to install TeleEye sureSIGHT on your computer.	TeleEye sureSIGHT is being installed.
Click "Next" to start the installation.	
	Please wait
_	
L	
	, N
	4
	Cancel (Back Next)

<u>Step 7:</u> When the installation is completed, click the **[Close]** button to close the window.

🙀 TeleEye sureSIGHT	_ 🗆 🗙
Installation Complete	
TalaEus avecticum has been avecagefully installed	
TeleEye surestam T has been successfully installed.	
Click "Close" to exit.	
Please use Windows Update to check for any critical updates to the .NET Framework.	
Cancel / Back	lose
	2030

**<u>Step 8</u>**: If the PC does not have Java runtime installed, return to the installation menu and click the **[Install]** button next to "Java Runtime" to install it.



Step 9: After completing all the installation, sureSIGHT is ready on the start menu.

## 4. Network Configuration

In this chapter, it will guide you how to setup the target camera IP address.

## 4.1. Connect Camera to the Network

Before setting the IP address, please make sure the network connection is correct as following diagram:



## 4.2. Change the IP address

**<u>Step 1</u>**: Before running the IP Setup Utility, turn on the IP camera and make sure the connection is correct.

**<u>Step 2</u>**: Select the "Run TeleEye IP setup utility" from the start menu.



<u>Step 3:</u> By comparing the serial number, select the corresponding row from the list table on the left window. If the serial number cannot be found, click the **[Refresh]** button to try to find it again.



<u>Step 4:</u> There are two methods to assign the IP address for the camera: <u>Method 1:</u> For automatically assigning the IP address, select the "Obtain an IP address automatically" to assign the IP address by the DHCP server. Using this method, user only chooses which port they want to use.

Serial number: Model name:	NXS10991 MX288
🛋 te name:	MX833
🗸 💽 tain an IP address automatically	ł
IP:	192.168.1.132
Port:	1024
Mask:	255 . 255 . 255 . 0
Gateway:	192 168 1 1

**Method 2:** For manually assigning the IP address, unselect the "Obtain an IP address automatically". And input the specified IP address, port, network mask address and default gateway address.

Serial number:	NXS10991
Model name:	MX288
	MX833
btain an IP address automatically	
IP:	192.168.1.128
Port:	1024
Mask:	255 . 255 . 255 . 0
Gateway:	192.168.1.1
Cibitain DNS server address automat	
DNS1:	202.14.67.4
DNS2	202.14.67.14

<u>Step 5</u>. If user wants to enable the dynamic IP connection, select the "sureLINK enable" to enable sureLINK and input the registered sureLINK address and the refresh rate. For example, if the registered sureLINK address is "www.rx.teleeye.teleeye.net" and the refresh rate is 15 minutes, please input them to the corresponding textbox as follows:

Address:	www. rx . teleeye .teleey	e.net
Refresh rate:	15 🔻 (min	s)
Kerresh rate:	15 <b>•</b> (m	in:



<u>Step 6:</u> Click the [Apply] button to apply all the settings. Then, the password dialogue box will be shown. Input the correct camera password and then click the [OK] button.

[Note] Default camera password is "000000".



## 5. Video Monitoring

In this chapter, it will guide you how to do the video monitoring in a few steps. For more detailed procedures or operations, please refer to the relevant documents.

## 5.1. sureSIGHT

**<u>Step 1:</u>** Turn on the IP camera and make sure the connection is correct. Then select the "Run sureSIGHT Lite" from the start menu.

👼 TeleEye sureSIGHT Lite 🔹 🕨	2	Run sureSIGHT Lite
¥	8	Run TeleEye IP Setup Utility
	7	Uninstall sureSIGHT Lite
	0	View Help

**<u>Step 2</u>**: Input the password in the password dialogue box, and then click the **button**.

[Note] Default password for administrator is "000000".



<u>Step 3:</u> Click the [Quick connect] button on the main toolbar to connect to the IP camera.



**<u>Step 4</u>**: Select the target camera by its serial number or site name from the list table on the left.

New site (Press	F1 for help)				×
	New site				
J	Please fill in the	e site information.			(*) Required Field
	r				
Serial Num	Site Name	I IP			
CXS10001	CX784	210.17.139.129:1024	Site name: (*)	MX022 INVE100011 Bef. code:	
CXS10156	CX788_Cato	210.17.139.59:1024	ono nano. ( )	MX833 [MX810441]	
CXS10376	CX788	210.17.139.63:1024	IP/eural INK· (*)	102 168 1 132-1024	
CXS11669	CX784	210.17.139.49:1024	in /Surcentice ( )	102.100.1.102.1024	
CXS99993	RA216	210.17.139.153:1024		Format: IP:Port or sureLINK address	
CXS99997	CXAnalytic	210.17.139.152:1024			
NXS10297	NX173	192.168.7.209:1024	Connection type:	TCP/PLAN Model:	MX288
NXS10299	NX173	192.168.7.207:1024			
NXS10301	NX173	192.168.7.203:1024			
NXS10302	NX173	192.168.7.215:1024	User name.	I	
NXS10306	NX173	192.168.7.205:1024	D 1 (*)	<b></b>	
NXS10307	NX173	192.168.7.212:1024	Password: (*)	Use advanced	security mode
NXS10308	NX173	192.168.7.201:1024		r	
NXS10310	NX173	192.168.7.216:1024	Address:		
NXS10311	NX173	192.168.7.210:1024		[	
NXS10312	NX173	192.168.7.202:1024		J	
NXS10351	NX301	192.168.7.219:1024		[	
NXS10523	NX173	210.17.139.45:1024		J	
NXS10991	MX833	192.168.1.132:1024	Remarke:	[	
NXS10993	NX301	192.168.0.131:1024	ricinarka.		
NXS10999	NX301	210.17.139.35:1024			
VTC14461	RX324	210.17.139.31:1024			
VTC41316	RX3616	192.168.0.60:1024			*
VTC41387	RX3616	210.17.139.181:1024			
VTC41410	RX3616	210.17.139.39:1024			
				o register the site if site registration shock is	orphied
				o register the site it site registration check is	enabled.
			Serial number:	Registration code:	
					S 🗸 🗙

<u>Step 5</u>: After selecting the camera, choose the connection type from the list. [Notes] TCP/IP LAN is recommended.

Connection type:	TCP/IP LAN
User name:	TCP/IP LAN TCP/IP Broadband TCP/IP Narrowband

**<u>Step 6</u>**: There are two security modes for user to make a connection:

**Mode 1:** For normal security mode, only password is required. Unselect the "Use advanced security mode". Then input the password in the "Password:(\*)" field.

[Note] Default password is "000000".

Site name: (*)	MX833 [NXS10991]	Ref. code:	
IP/sureLINK: (*)	192.168.1.132:1024		
	Format: IP:Port or sure	eLINK address	
Connection type:	TCP/IP LAN	Model:	MX288
User name:		$\sim$	
Password: (*)	*****		d security mode

Site name: (*)	MX833 [NXS10991]	Ref. code:	
IP/sureLINK: (*)	192.168.1.132:1024		
	Format: IP:Port or surel	INK address	
Connection type:	TCP/IP LAN	Model:	MX288
User name:	administrator	_	
Password: (*)	*****	Use advanced	d security mode

<u>Step 7</u>: Click the  $\checkmark$  button to confirm all the site information. And then the sureSIGHT will connect to the target camera.



[Reference] For more details of the operations, please refer to the sureSIGHT user manual.

### 5.2. Web Browser

<u>Step 1</u>: Run a web browser such as Internet Explorer. Enter the IP address or the sureLINK address in the address bar.

🥭 TeleEye M	X288 Web Video - MX833 - Windows Internet Ex	olorer		. 🗆 🗙
60-1	http://192.168.1.132/		💌 🔄 🔀 🕅 🖉 Live Search	<b>P</b> •
😭 我的最愛	🏉 TeleEye MX288 Web Video - MX833			
			₽ Java	×

[Note] Java Runtime Environment (JRE) is required for the web browser to run the application. If the PC does not have JRE, please go to the http://www.java.com to download the latest version.

**<u>Step 2</u>**: Select the connection type in the connection dialogue box. Then enter the password in the "Password:" field.

	Welcome to MX Java Viewer	SMAC-M			SMAC.M
User Name:		Advanced Security Mode		Welcome to MX Java Viewer	WULTI- STREAM WULTI- STREAM WIDEO
Type:		Tx Reg	User Name: Password:		Advanced Security Mode
	Broadband Narrowband		Туре:		Tx Reg

[Note] Default password is "000000" for normal security mode.

For normal security mode, only password is required, but for advanced security mode, both password and user name are required to be input.

		SMAC-M
	Welcome to MX Java	Viewer
User Name:		Advanced Security Mod
Password:	*****	Connect
Туре:	LAN	▼ Tx Reg

**<u>Step 3:</u>** Click the **[Connect]** button to connect the video stream. And the video stream will be displayed on the browser as below:



There are several buttons on the top of the video screen. The function of each button is described as follows:

	In normal display mode, enlarge the video resolution.
	In normal display mode, shrink the video resolution.
	Change the video resolution to the full screen size. Press 'ESC' to return back to the normal display size.
Ox	When an event is triggered, click on this button to mute the event alert sound.
<b>M</b>	When an event is triggered, click on this button to clear the event.
	If an alarm is triggered, it will be turned on. Otherwise, it will be off.
8	After clicking on this button, the following buttons will be shown.
Î	This button is for general setting.
	This button is for audio control.
4.4.3 4.4.3 4.4.3	This button is for Pan-Tilt-Zoom control.
1	This button is for checking the log files.
<b>@.</b>	This button is for advanced setting. (e.g. Video quality)
	This button is for controlling the switch. #

# MX series does not support this feature

## 6. Appendix

### **6.1. Functional Features**

#### HD SMAC-M – Revolutionary multi-stream coder for HD video

HD SMAC-M is the world's first multi-stream coder developed by TeleEye for HD video recording & transmission. It is specially designed for IP & mobile surveillance application. HD SMAC-M features an independent HD recording stream to facilitate undisturbed recording of HD video while viewing through Internet or mobile devices.

- Providing four independent video streams covering different bit rates
- Offering simultaneous video surveillance and high quality HD video recording functions
- Transmitting 80% faster than H.264 on ADSL
- Recording 29% longer than H.264



#### **16:9 Aspect Ratio Providing Wider View**

TeleEye MX Series records the HD video with the aspect ratio of 16:9. There is a significant advantage over conventional camera, which provides the 4:3 aspect ratio of video. The wide screen format of TeleEye MX provides 33% more viewing area than conventional cameras with much better clarity. Hence, it gives user a wider view, and greatly reduces the blind spot of surveillance system.

#### Superb Video Quality with Great Details

TeleEye MX Series HD CCTV provides ultra-high resolution video quality. Its resolution is greatly increased to over 800 TVL which exceeds conventional cameras that usually provide maximum resolution with 540 TVL.

#### High Definition Progressive Scan Video

TeleEye MX Series HD CCTV Cameras come with high definition Progressive Scanning Technology. Its image is scanned line by line, instead of using the interlaced scanning method to interlace two groups of lines. The images have less distortion and jaggedness especially for the fast image movement.

#### **IP-based Video Surveillance Solution**

TeleEye High Definition Video Surveillance system is an IP-based solution. With the features of IP-based transmission, i.e. packet switching, versatile media and digital transmission, the TeleEye HD CCTV system can utilize the network resources, immune to high noise and transmit video through different media, such as CAT5 cable, Wi-Fi or mobile network.

#### **Total Solution for HD Video Surveillance**

TeleEye MX is capable of HD live video recording and multi-site viewing by using TeleEye sureREC HD Video Recording Solution and sureSIGHT Integrated Video Management Solution. sureREC is specifically designed for recording the independent HD video stream of up to 64 MX cameras. sureSIGHT HD supports HD live video viewing from up to 64 TeleEye MX Series HD CCTV simultaneously. Its modular design allows customers to scale up easily and add functional modules to suit specific requirements.

#### Video Surveillance Everywhere

By using TeleEye M-monitoring Solution (M-303), users can view live video through mobile phone. The M-303 software supports HSPA, 3G, EDGE and GPRS network. Users can also receive the event alerts of remote sites through the mobile phone immediately.

## 6.2. Specifications

MODEL	MX810-HD	MX820-HD / MX823-HD	MX833-HD	
	High Definition Fixed Dome	Outdoor & Vandal Resistant Fixed Dome	IR Vandal Resistant Vari-focal Dome	
		VIDEO		
IMAGE SENSOR	1/3.2", 2 megapixel CMOS Sensor			
RESOLUTION	1600x1200 pixels (UXGA)			
MINIMUM ILLUMINATION	0.5 Lu:	x @ F1	0.0 Lux (~15m)	
LENS	f=3.6mm or 6mm fixed iris lens		f=2.7-9mm Vari-focal auto-iris lens	
VIEW ANGLE (HORIZONTAL)	41° / 64°		25° - 77°	
MECHANICAL REMOVABLE IR-CUT FILTER	No		Yes	
NETWORK INTERFACE	RJ-45, 10/100 Base-T Ethernet (Auto-Sensing)		Sensing)	
NETWORK PROTOCOL	HTTP, uPnP, DHCP			
DYNAMIC IP	sureLink, DDNS			
LIVE RESOLUTION	1600x900, 1280x720, 960x540, 640x360, 480x270, 320x180			
LIVE FRAME RATE	Up to 15 fps			
CONCURRENT USERS	6 (Independent)			
SECURITY	Multiple user access levels with password protection			
WEB SERVER	Built-in			
	VIDEO COMPRESSION			
COMPRESSION	HD SMAC-M multi-stream			
VIDEO STREAMING	4 simultaneous streams for recording, LAN, ADSL and mobile			
	RECORDING			
SOFTWARE		sureREC		
STREAM	Independent recording stream, independent resolution, frame rate with live monitoring			
MODE	Manual, Schedule Motion, Schedule Event			
RESOLUTION	1600x900, 1280x720, 960x540, 640x360, 320x180			
FRAME RATE	Up to 15 fps			
PLAYBACK	Forward, Backward, Pause, Stop Forward, Stop Backward, v10 Fact Forward, v100 Fact Forward			
	EVENT HANDLING			
EVENT	External Alarm, Video Motion Detection			
ACTION	E-mail, Dial Back, Alarm Image Recording			
EXTERNAL ALARM INPUT	1 x NC/NO			
	POWER			
POWER IN	DC 12V	DC 12V	DC 12V, PoE	
MAXIMUM RATING	7.4W	7.4W	12W	
	OPERATING ENVIRONMENT			
AMBIENT TEMPERATURE	0°C - 40°C			
	<85% (no condensation)			
	MECHANICAL DESIGN			
WEATHER PROFF		IP66		
VANDAL RESISTANT	Yes	Yes	Yes	
	0.45g	1kg	1kg	

MODEL	MX873-HD	MX763-HD		
	IR Vari-Focal	Day/Night Box Camera		
	VIDE	O		
IMAGE SENSOR	1/3.2", 2 megapixel CMOS Sensor	1/3", 1.3 megapixel CMOS Sensor		
RESOLUTION	1600x1200 pixels (UXGA)	1280x720 pixels		
MINIMUM ILLUMINATION	0.0 Lux (~15m)	0.1Lux		
LENS	f=2.7-9mm Vari-focal auto-iris lens	Depends on Lens used (CS mount)		
VIEW ANGLE (HORIZONTAL)	25° - 77°			
MECHANICAL REMOVABLE IR-CUT FILTER	Yes			
	CONNECTIVITY			
NETWORK INTERFACE	RJ-45, 10/100 Base-T Ethernet (Auto-Sensing)			
NETWORK PROTOCOL	HTTP, uPnP, DHCP			
DYNAMIC IP	sureLink, DDNS			
LIVE RESOLUTION	1600x900, 1280x720, 960x540 640x360, 480x270, 320x180	1280x720, 640x360, 320x180		
LIVE FRAME RATE	Up to 15 fps	Up to 25 fps		
CONCURRENT USERS	6 (Indepe	ndent)		
SECURITY	Multiple user access levels with password protection			
WEB SERVER	Built-in			
	VIDEO COMPRESSION			
COMPRESSION	HD SMAC-M multi-stream			
VIDEO STREAMING	4 simultaneous streams for recording, LAN, ADSL and mobile			
	RECORDING			
SOFTWARE	sureREC			
STREAM	Independent recording stream, independent resolution, frame rate with live monitoring			
MODE	Manual, Schedule Motion, Schedule Event			
RESOLUTION	1600x900, 1280x720, 960x540 640x360, 320x180	1280x720, 640x360, 320x180		
FRAME RATE	Up to 15 fps	Up to 25 fps		
PLAYBACK	Forward, Backward, Pause Step Forward, Step Backward, x10 Fast Forward, x100 Fast Forward			
	EVENT HANDLING			
EVENT	External Alarm, Video	o Motion Detection		
ACTION	E-mail, Dial Back, Alarm Image Recording	E-mail, Dial Back, Relay Switch		
EXTERNAL ALARM INPUT	1 x NC/NO			
	POWER			
POWER IN	DC 12V	DC 12V, PoE		
MAXIMUM RATING	12W	12W		
	OPERATING ENVIRONMENT			
AMBIENT TEMPERATURE	0°C - 40°C			
RELATIVE HUMIDITY	<85% (no condensation)			
	MECHANICAL DESIGN			
WEATHER PROFF	IP66	No		
VANDAL RESISTANT	Yes	No		
NET WEIGHT	1.2kg	0.6kg		

## 6.3. Dimension

### 6.3.1.MX810-HD



#### 6.3.2.MX820-HD



6.3.3. MX823-HD



PAGE 43

#### 6.3.4.MX833-HD



#### 6.3.5.MX873-HD





#### 6.3.6.MX763-HD





